

KRAMER ELECTRONICS LTD.

USER MANUAL

MODEL:

MV-6 3G HD-SDI Multiviewer

P/N: 2900-000737 Rev 8



MV-6 Quick Start Guide

This guide helps you install and use your product for the first time. For more detailed information, go to http://www.kramerelectronics.com/support/product_downloads.asp to download the latest manual or scan the QR code on the left.

Step 1: Check what's in the box

MV-6 3G HD-SDI Multiviewer 1 Power cord

4 Rubber feet 1 Quick Start sheet



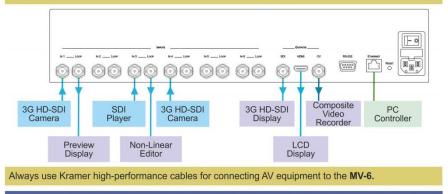
Save the original box and packaging materials in case you need to return your MV-6 for service.

Step 2: Install the MV-6

Mount the **MV-6** in a rack (using the included rack "ears") or attach the rubber feet and place on a table.

Step 3: Connect the inputs and outputs

Always switch off the power on each device before connecting it to your MV-6.



Step 4: Connect the power

Connect the power cord to the MV-6 and plug it into the mains electricity.



Step 5: Operate the MV-6

Configure and operate the device locally using the front panel buttons or remotely using the RS-232/Ethernet connection.

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1 Introduction

Welcome to Kramer Electronics! Since 1981, Kramer Electronics has been providing a world of unique, creative, and affordable solutions to the vast range of problems that confront video, audio, presentation, and broadcasting professionals on a daily basis. In recent years, we have redesigned and upgraded most of our line, making the best even better!

Our 1,000-plus different models now appear in 14 groups that are clearly defined by function: GROUP 1: Distribution Amplifiers; GROUP 2: Switchers and Routers; GROUP 3: Control Systems; GROUP 4: Format/Standards Converters; GROUP 5: Range Extenders and Repeaters; GROUP 6: Specialty AV Products; GROUP 7: Scan Converters and Scalers; GROUP 8: Cables and Connectors; GROUP 9: Room Connectivity; GROUP 10: Accessories and Rack Adapters; GROUP 11: Sierra Video Products; GROUP 12: Digital Signage; GROUP 13: Audio; and GROUP 14: Collaboration.

Congratulations on purchasing your Kramer **MV-6** *3G HD-SDI Multiviewer*, which is ideal for the following typical applications:

- Professional broadcasting and production studios
- Presentation applications
- 3G HD-SDI multi-viewing for medical equipment

2 Getting Started

We recommend that you:

- Unpack the equipment carefully and save the original box and packaging materials for possible future shipment
- Review the contents of this user manual



Go to <u>http://www.kramerelectronics.com/support/product_downloads.asp</u> to check for up-to-date user manuals, application programs, and to check if firmware upgrades are available (where appropriate).

2.1 Achieving the Best Performance

To achieve the best performance:

- Use only good quality connection cables (we recommend Kramer highperformance, high-resolution cables) to avoid interference, deterioration in signal quality due to poor matching, and elevated noise levels (often associated with low quality cables)
- Do not secure the cables in tight bundles or roll the slack into tight coils
- Avoid interference from neighboring electrical appliances that may adversely
 influence signal quality
- Position your Kramer MV-6 away from moisture, excessive sunlight and dust



This equipment is to be used only inside a building. It may only be connected to other equipment that is installed inside a building.

2.2 Safety Instructions

Caution:	There are no operator serviceable parts inside the unit
Warning:	Use only the power cord that is supplied with the unit
Warning:	Do not open the unit. High voltages can cause electrical shock! Servicing by qualified personnel only
Warning:	Disconnect the power and unplug the unit from the wall before installing
	Warning: Warning:

2.3 Recycling Kramer Products

The Waste Electrical and Electronic Equipment (WEEE) Directive 2002/96/EC aims to reduce the amount of WEEE sent for disposal to landfill or incineration by requiring it to be collected and recycled. To comply with the WEEE Directive, Kramer Electronics has made arrangements with the European Advanced Recycling Network (EARN) and will cover any costs of treatment, recycling and recovery of waste Kramer Electronics branded equipment on arrival at the EARN facility. For details of Kramer's recycling arrangements in your particular country go to our recycling pages at <u>http://www.kramerelectronics.com/support/recycling/</u>.

3 Overview

The **MV-6** is a versatile, high-performance video viewer for signals up to 3G HD-SDI. The device can window up to six sources in any layout and output the image in SDI, HDMI and CV formats. Both preprogrammed and customizable screen division is supported.

In particular, the MV-6 features:

 Input bandwidth of up to 3Gbps which supports standard definition, high definition and 3G high definition serial digital video signals (SD/HD/3G HD-SDI)

Standard Definition (SD) means an NTSC or PAL compatible video format consisting of 480 (for NTSC) or 576 (for PAL) lines of interlaced video.

High Definition (HD) means a video format consisting of 720 active lines of progressive video or 1080 lines of progressive or interlaced video.

- SMPTE 259M, 292M and 424M input compliance and support for data rates of 270Mbps, 1483.5Mbps, 1485Mbps, 2967Mbps and 2970Mbps
- Input cable equalization up to 350m (1150ft) for SD signals, 140m for 1.5GHz HD signals, and 120m (394ft) for 3GHz HD signals
- Multi-video output formats; HD-SDI (292M) and 3G HD-SDI (SMPTE 424M), HDMI and composite
- Front panel color LCD preview screen for real-time display of output
- Kramer re-Klocking[™] and equalization on each input rebuilds the digital signal to travel longer distances
- Flexible control options; front panel with menu LCD and on-screen displays, Ethernet, and RS-232
- Screen handling buttons; freeze, size, position, and four pre-programmed and two user-definable layouts
- Medical equipment compliance

The **MV-6** is housed in a 2U height enclosure and is fed from a 100-240 VAC universal switching power supply. The device can be controlled via the front panel buttons and remotely via:

- RS-232 serial commands transmitted by a PC, touch-screen system or other serial controller
- Ethernet over a LAN

3.1 Accessory to Medical Equipment (IEC 60601-1)

In the modern medical environment remote access is essential, for example, to transfer clinical data between doctors and to train to medical students. The **MV-6** is certified according to the IEC 60601-1-2, Clause 2.1.3, Medical Electrical Equipment, Part 1: General Requirements for EMC standard which is required when accessory devices are used at locations where medical personnel and patients are present.

The **MV-6** constitutes an optional component that can be considered necessary and suitable as part of medical equipment or for use as part of a medical system to provide real time simultaneous video feeds to those present at the local medical environment and at remote locations. In this environment, the **MV-6** can be added to the system ONLY if the connecting equipment has been evaluated and meets the IEC 60601-1-2 EMC standards. Note, that when attaching accessory devices to a digital or analog interface, they must comply with the IEC standard for which they are used: EMC Standard (IEC 60601-1-2), Information Technology equipment (IEC 60950-1 (2ed)).

3.2 Defining the MV-6 3G HD-SDI Multiviewer

This section defines the MV-6.

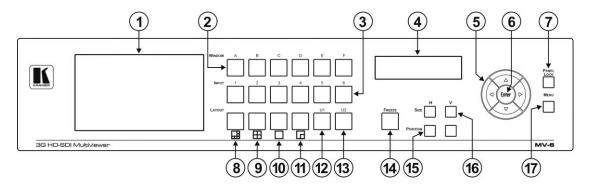


Figure 1: MV-6 3G HD-SDI Multiviewer Front Panel

#	Feature	Function			
1	LCD Video Preview Screen	LCD scre	en to display the output signal		
2	WINDOW Buttons (A to F)	Press to	select one of the windows		
3	INPUT Buttons (1 to 6)	Press to	select the active input following selection of an active window (using the WINDOW buttons)		
4	LCD Menu 2 Line x 16 Character Window/Input or Menu Display		During normal operation the Window/Input list is displayed. During menu operations, the Menu/parameter/values are displayed (see <u>Section 6.9</u>)		
5	Menu Navigation Buttons	Press the	e up (▲), down (▼), left (◀) and right (►) buttons to navigate the menu, parameters or values		
6	ENTER Button	Press to	Press to enter the menu or accept the parameter/value		
7	PANEL LOCK Button	Press and hold to lock the front panel buttons. Press and hold again to unlock the buttons (see Section 6.7)			
8	Screen Layout Button (6 windows)		Press to display and output all six inputs as per the pattern		
9	Screen Layout Button (4 windows)		Press to display and output four selected inputs in a quad pattern		
10	Screen Layout Button (full screen)	Press to display and output one selected input as a full screen			
11	Screen Layout Button (2 windows)	Press to display and output two selected inputs as per the pattern			

12	U1 Button	Press to select the first user-definable output window pattern (programmed using the menu, see <u>Section 7.3</u>)
13	U2 Button	Press to select the second user-definable output window pattern (programmed using the menu, see <u>Section 7.3</u>)
14	FREEZE Button	Press to freeze the selected video window (see Section 6.6)
15	POSITION Buttons	Press either the horizontal (H) or vertical (V) button to change the position of the active window (see <u>Section 6.3</u>)
	SIZE Buttons	Press either the width (H) or height (V) button to change the size of the active window (see <u>Section 6.9</u>)
17	MENU Button	Press to move back one level through the menu (see Section 6.9)

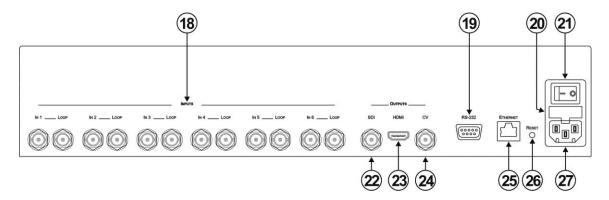


Figure 2: MV-6 3G HD-SDI Multiviewer Rear Panel

#	Feature	Function	
18	INPUTS (1 to 6) and Associated BNC LOOP Outputs (1 to 6)	Connect Inputs to video sources and Loop outputs to loop video acceptors (see Section 5)	
19	RS-232 9-pin D-sub (F) Connector	Connect to the serial port on a PC or remote controller (see Section 5.1)	
20	Mains Power Fuse	Fuse for protecting the device	
21	Mains Power Switch	Switch for turning the device on or off	
22	OUTPUTS SDI BNC Connector	Connect to an SDI video acceptor (see Section 6.9)	
23	OUTPUTS HDMI Connector	Connect to an HDMI video acceptor	
24	OUTPUTS CV BNC Connector	Connect to a composite video acceptor	
25	ETHERNET RJ-45 Connector	Connect to a PC via a LAN for remote control (see Section 5.2)	
26	RESET Button	Press and hold while power cycling the device to reset to factory default configuration (see Section 6.8)	
27	Mains Power Connector	Connect to the mains power	

4 Installing in a Rack

This section provides instructions for rack mounting the unit.

Before installing in a rack, be sure that the environment is within the recommended range:

OPERATING TEMPERATURE:	0° to +40°C (32° to 104°F)
STORAGE TEMPERATURE:	-40° to +70°C (-40° to 158°F)
HUMIDITY:	10% to 90%, RHL non-condensing



CAUTION!

When installing on a 19" rack, avoid hazards by taking care that:

 It is located within the recommended environmental conditions, as the operating ambient temperature of a closed or multi unit rack assembly may exceed the room ambient temperature.

2. Once rack mounted, enough air will still flow around the machine.

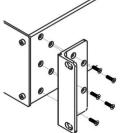
3. The machine is placed straight in the correct horizontal position.

4. You do not overload the circuit(s). When connecting the machine to the supply circuit, overloading the circuits might have a detrimental effect on overcurrent protection and supply wiring. Refer to the appropriate nameplate ratings for information. For example, for fuse replacement, see the value printed on the product label.

5. The machine is earthed (grounded) in a reliable way and is connected only to an electricity socket with grounding. Pay particular attention to situations where electricity is supplied indirectly (when the power cord is not plugged directly into the socket in the wall), for example, when using an extension cable or a power strip, and that you use only the power cord that is supplied with the machine.

To rack-mount a machine:

1. Attach both ear brackets to the machine. To do so, remove the screws from each side of the machine (5 on each side), and replace those screws through the ear brackets.



2. Place the ears of the machine against the rack rails, and insert the proper screws (not provided) through each of the four holes in the rack ears.

Note:

• In some models, the front panel may feature built-in rack ears

• Detachable rack ears can be removed for desktop use

 Always mount the machine in the rack before you attach any cables or connect the machine to the power

 If you are using a Kramer rack adapter kit (for a machine that is not 19"), see the Rack Adapters user manual for installation instructions available from our Web site

5 Connecting the MV-6



Always switch off the power to each device before connecting it to your **MV-6**. After connecting your **MV-6**, connect its power and then switch on the power to each device.

The **MV-6** accepts up to six SD/HD/3G HD-SDI inputs. The device outputs a signal (which can be any combination of the inputs) to the SDI, HDMI and composite video connectors as shown in Figure 3.

To connect the MV-6 3G HD-SDI Multiviewer as shown in Figure 3:

- Connect up to six SDI sources (SD, HD or 3G HD-SDI) to the INPUT BNC connectors (for example, 3G HD-SDI cameras to IN 1 and IN 3, and an SDI player to IN 2).
- Connect up to six SDI acceptors (SD, HD or 3G HD-SDI) to the INPUT LOOP BNC connectors (for example, a preview SDI display to IN 1— LOOP and a non-linear editor to IN 2—LOOP).
- Connect up to three display acceptors to the OUTPUT connectors (for example, a 3G HD-SDI display to the OUTPUT SDI BNC connector, an LCD display to the HDMI connector, and a CV video recorder to the OUTPUT CV BNC connector).
- 4. Optional—Connect a PC and/or serial controller to the:
 - Ethernet connector (see <u>Section 5.2</u>) —and/or—
 - RS-232 port (see <u>Section 5.1</u>)
- 5. Connect the power cord (not shown in the illustration).

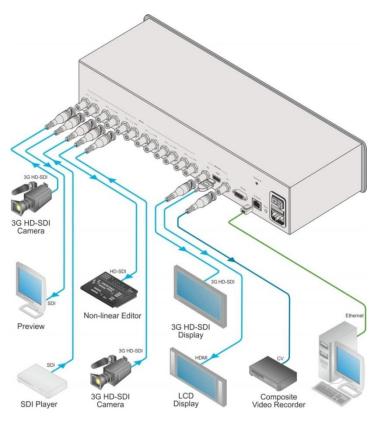


Figure 3: Connecting the MV-6 3G HD-SDI Multiviewer

5.1 Connecting to the RS-232 Port

You can connect to the **MV-6** via an RS-232 connection using, for example, a PC. Note that a null-modem adapter/connection is not required.

To connect to the MV-6 via RS-232:

 Connect the RS-232 9-pin D-sub rear panel port on the MV-6 via a 9-wire straight cable (only pin 2 to pin 2, pin 3 to pin 3, and pin 5 to pin 5 need to be connected) to the RS-232 9-pin D-sub port on your PC

5.2 Connecting via Ethernet

You can connect to the **MV-6** via Ethernet using either of the following methods:

- Directly to the PC using a crossover cable (see <u>Section 5.2.1</u>)
- Via a network hub, switch, or router, using a straight-through cable (see <u>Section 5.2.2</u>)

Note: If you want to connect via a router and your IT system is based on IPv6, speak to your IT department for specific installation instructions.

5.2.1 Connecting the Ethernet Port Directly to a PC

You can connect the Ethernet port of the **MV-6** directly to the Ethernet port on your PC using a crossover cable with RJ-45 connectors.



This type of connection is recommended for identifying the **MV-6** with the factory configured default IP address.

After connecting the **MV-6** to the Ethernet port, configure your PC as follows:

- 1. Click Start > Control Panel > Network and Sharing Center.
- 2. Click Change Adapter Settings.
- 3. Highlight the network adapter you want to use to connect to the device and click **Change settings of this connection**.

The Local Area Connection Properties window for the selected network adapter appears as shown in Figure 4.

📱 Local Area Connection Properties		
Networking Sharing		
Connect using:		
Intel(R) 82579V Gigabit Network Connection		
Configure		
This connection uses the following items:		
✓ Client for Microsoft Networks ✓ Microsoft Network Monitor 3 Driver ✓ Øos Packet Scheduler ✓ ● File and Printer Sharing for Microsoft Networks ✓ → ✓ → Internet Protocol Version 6 (TCP/IPv6) ✓ → <		
Install Uninstall Properties		
Description TCP/IP version 6. The latest version of the internet protocol that provides communication across diverse interconnected networks.		
OK Cancel		

Figure 4: Local Area Connection Properties Window

- Highlight either Internet Protocol Version 6 (TCP/IPv6) or Internet Protocol Version 4 (TCP/IPv4) depending on the requirements of your IT system.
- 5. Click Properties.

The Internet Protocol Properties window relevant to your IT system appears.



Figure 5: Internet Protocol Version 4 Properties Window

Internet Pr	rotocol Version 6 (TCP/IPv6)	Properties	? 🗙
General			
		tomatically if your network supports this capability, ork administrator for the appropriate IPv6 settings.	
) Ob	tain an IPv6 address automati	cally	
O Us	e the following IPv6 address:		
IPv6	address:		
Subn	et prefix length:		
Defa	ult gateway:		
() Ob	tain DNS server address auton	natically	
O Us	e the following DNS server add	resses:	
Prefe	erred DNS server:		
Alter	nate DNS server:		
Va	alidate settings upon exit	Adva	nced
		ОК	Cancel

Figure 6: Internet Protocol Version 6 Properties Window

 Select Use the following IP Address for static IP addressing and fill in the details as shown in Figure 7.

For TCP/IPv4 you can use any IP address in the range 192.168.1.1 to 192.168.1.255 (excluding 192.168.1.39) that is provided by your IT department.

Internet Protocol Version 4 (TCP/IPv4)	Properties				
General					
	You can get IP settings assigned automatically if your network supports this capability. Otherwise, you need to ask your network administrator for the appropriate IP settings.				
Obtain an IP address automatical	y				
Ouse the following IP address:					
IP address:	192.168.1.2				
Subnet mask:	255 . 255 . 255 . 0				
Default gateway:					
Obtain DNS server address auton	natically				
Ouse the following DNS server add	resses:				
Preferred DNS server:					
Alternate DNS server:	•••				
Validate settings upon exit	Advanced				
	OK Cancel				

Figure 7: Internet Protocol Properties Window

- 7. Click OK.
- 8. Click Close.

5.2.2 Connecting the Ethernet Port via a Network Hub or Switch

You can connect the Ethernet port of the **MV-6** to the Ethernet port on a network hub or using a straight-through cable with RJ-45 connectors.

5.2.3 Control Configuration via the Ethernet Port

To control several units via Ethernet, connect the Master unit (Device 1) via the Ethernet port to the Ethernet port of your PC. Use your PC provide initial configuration of the settings (see <u>Section 5.2</u>).

6 Operating the MV-6 Locally

The **MV-6** sports an LCD video preview screen on which the live video output is shown. Changes made to the device configuration are reflected immediately on the screen allowing you to monitor the output in real-time.

The MV-6 is operated locally using the front panel buttons.

6.1 Using the Display

When the MV-6 is powered on, the following is displayed briefly:

MV6 Multiviewer

KRAMER

The device then performs a self-test. If the test is successful the Window/Input list is displayed, an example of which is shown below.

WINABCDEF INP245613

During operation, if there is no button activity for approximately 60 seconds the display reverts to the Window/Input list.

6.2 Adjusting the Size of a Window

The horizontal and vertical size of each window can be modified.

To adjust the size of a window:

- Select the required window by pressing one of the Window buttons. The relevant button lights.
- Press either the H Size or V Size button to adjust the width or height of the selected window.

- Use the left (◄) and right (►) buttons to adjust the window width, and use the up (▲) and down button (▼) to adjust the window height. The size changes in real-time.
- 4. Press Menu twice to exit the window size setting.

6.3 Adjusting the Position of a Window

The horizontal and vertical position of each window can be modified.

To adjust the position of a window:

- Select the required window by pressing one of the Window buttons. The relevant button lights.
- 2. Press either the H Position or V Position button to move the window.
- Use the left (◄) and right (►) buttons to move the window horizontally, and use the up (▲) and down button (▼) to move the window vertically. The position changes in real-time.
- 4. Press Menu twice to exit the window position setting.

6.4 Defining and Saving a Custom Window Layout

In addition to the four predefined window layouts, the **MV-6** can store two custom window layouts. Once you have defined a custom window layout you can save it for future recall.

To define and save a custom, user-defined window layout:

- 1. Using the Size and Position buttons, adjust all windows to the required configuration.
- Press and hold either the U1 or U2 Layout button until the button flashes once.

The window layout is stored in the respective memory.

6.5 Recalling a Window Layout

You can select any of the four predefined or two custom window layouts using the window layout buttons.

To select a window layout:

Press one of the six screen layout buttons.
 The button flashes quickly three times and the window layout is recalled from the memory

6.6 Freezing/Releasing a Video Output

To freeze/release a video output:

- 1. Select the required window to freeze.
- Press the Freeze button (see <u>FREEZE Button</u>). The button lights and the output video freezes.
- 3. Press the Freeze button.

The button no longer lights and the video is no longer frozen.

6.7 Locking the Front Panel

Lock the front panel buttons to prevent unwanted key presses from changing the current configuration.

To lock the front panel:

 Press and hold the Panel Lock button (see <u>PANEL LOCK Button</u>). The button lights and the front panel buttons are locked. Pressing any button causes the Locked message to display and the Lock button to flash

To unlock the front panel:

 Press and hold the Panel Lock button (see <u>PANEL LOCK Button</u>). The button no longer lights and the front panel buttons are unlocked

6.8 Resetting the Device to Factory Defaults

To reset the device to the factory defaults:

- 1. Turn the device off.
- 2. Press and hold the Reset button on the rear panel of the device.
- 3. While holding the button depressed, turn the device on.
- Hold the button depressed for 10 seconds and release the button. The configuration is reset to the factory default.

6.9 Using the Menu

The menu is displayed on the character display when the Enter button is pressed. After no button activity for about a minute, the window input list is displayed but the menu remains open in the background at the same position it was last left in.

Navigation through the menu is performed as follows:

- Enter—display the menu or select a parameter/value
- Up (▲)—scroll up through the parameter/value list
- Down (▼)—scroll down through the parameter/value list
- Left (◄)—move left in the current field
- Right (►)—move right through the current field
- Menu—Move up one level in the menu hierarchy

The main menu comprises six sections:

- Windows (see <u>Section 6.9.1</u>)
- Output (see <u>Section 6.9.2</u>)
- Status (see <u>Section 6.9.3</u>)
- Comm Settings (see <u>Section 6.9.4</u>)
- User Presets (see <u>Section 6.9.5</u>)
- System (see <u>Section 6.9.6</u>)

6.9.1 Windows Sub-Menu

The parameters in the Windows Sub-Menu set the window inputs and characteristics.

Parameter		Description	Values
Select window		Selects the window to adjust	A, B, C, D, E, F Default—F
Visibility		Makes the selected window visible or non- visible	Visible, Non-Visible Default—Visible
Select laye	er	Selects a source to display in the selected window	TOP, 2, 3, 4, 5, 6 Default—TOP
Input		Selects an input	1, 2, 3, 4, 5, 6 Default—1
Size	Hor size(%)	Sets the horizontal size for the selected window	1 to 100 Default— 66
	Ver size(%)	Sets the vertical size for the selected window	1 to 100 Default— 66
Position X origin(%)		Sets the X origin for the selected window	0 to 99 Default— 0
	Y origin(%)	Sets the Y origin for the selected window	0 to 99 Default— 0
Freeze		Freezes or releases the video	ON, OFF Default—OFF

6.9.2 Output Sub-Menu

The parameters in the Output Sub-Menu set the output and LCD preview screen characteristics.

Note: NTSC or PAL is automatically selected depending on the selected output resolution refresh rate.

Parameter	Description	Values
RESOLUTION	Sets the output resolution	720p59.94, 720p60, 720p50, 1080p59.94, 1080p60, 1080p50 Default— 720p59.94
GENLOCK MODE	Turns on and off and sets the source of the unlock signal	NO GENLOCK, INPUT 1, INPUT 2, INPUT 3, INPUT 4, INPUT 5, INPUT 6 Default—NO GENLOCK
BACKGROUND >	Sets the background color using R, G and B values	000 to 255 Default—R=1, G=101, B=53
WIN BORDER	Turns the window border on or off	ON, OFF Default—ON
WIN TEXT	Turns the window text labels on and off	ON, OFF Default—ON

6.9.3 Status Sub-Menu

The parameters in the Status Sub-Menu display the input states.

Parameter	Description	Values
INPUTS >	Displays the input states	IN 1 unlocked, IN 2 unlocked, IN 3 unlocked, IN 4 unlocked, IN 5 unlocked, IN 6 unlocked
GENLOCK unlocked	Displays the Genlock state	

6.9.4 Comm Settings Sub-Menu

The parameters in the Comm Settings Sub-Menu set the network IP and serial communications values.

Parameter		Description	Options
NETWORK	IP address	Sets the IP network address	All valid IP addresses Default—192.168.001.039
	IP mask	Sets the IP network mask	All valid subnets Default—255.255.000.000
	IP gateway	Sets the IP gateway address	All valid gateway addresses Default—000.000.000.000
	IP port	Sets the IP port number	All valid TCP ports Default—05000
RS-232	Baud	Displays the baud rate	115200
	Parity	Displays the parity setting	none

6.9.5 User Presets Sub-Menu

The options in the User Presets Sub-Menu save and recall the preset configuration memories (see <u>Section 6.4</u>).

Parameter	Description	Options
SAVE	Saves the current screen layout as a user defined layout	USER PRESET 1, USER PRESET 2 Default—USER PRESET 1
LOAD	Loads the selected user defined screen layout	USER PRESET 1, USER PRESET 2 Default—USER PRESET 1

6.9.6 System Sub-Menu

The parameters in the System Sub-Menu display the device versions and set the video screen characteristics.

Parameter	Description Options	
FIRMWARE	The device firmware version	
FPGA VER	The device FPGA version	
S/N	The device serial number	
LCD	Back Light AUTO, ON Default—AUTO	
	Brightness 0 to 100 Default—100	

7 Operating the MV-6 Remotely

The **MV-6** can be operated remotely using the Kramer **MV-6** Controller software via the:

- RS-232 serial port (see Section 7.1)
- Ethernet port (see Section 7.2)

7.1 Operating the MV-6 via the RS-232 Serial Port

Kramer offers free control software that allows you to operate the **MV-6** remotely via a PC or serial controller using serial commands (see <u>Section 11</u>). This software can be downloaded from <u>http://www.kramerelectronics.com/support/product_downloads.asp</u>.

7.2 MV-6 Controller Software

For details regarding connecting to the Ethernet port on the **MV-6**, see <u>Section 5.2</u>.

The Controller software requires the following:

- Windows™ XP, Vista or Windows™ 7
- Microsoft .Net Framework version 3.5

To install the Controller software, download the software and run the setup file. After installation, running the Controller software for the first time displays a window similar to that shown in <u>Figure 8</u>.

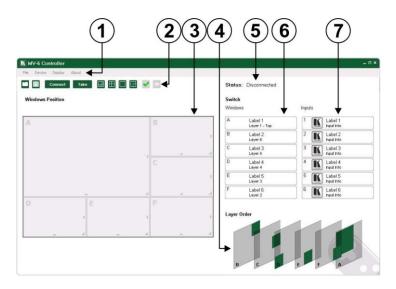


Figure 8: MV-6 Controller Software Main Window

#	Feature	Function
1	Menu Bar	Operate and configure the device using the Menu Bar options (see <u>Section 7.3</u>)
2	Quick Access Toolbar	Operate and configure the device using the quick access toolbar buttons (see <u>Section 7.3.1</u>)
3	Windows Position	Modify window size and position by dragging and dropping individual windows (see Section 7.3.3)
4	Layer Order	Click and drag individual layers to arrange the layer order (see Section 7.3.6)
5	Status Indicator	Indicates whether or not the Controller software is connected to the device (see <u>Section 7.3.5</u>)
6	Switch Windows	Press to select a window (see Section 7.3.9)
7	Switch Inputs	Press to select an inputs (see Section 7.3.8)

Note: Unless the device is in off-line mode (by pressing the **Take** button), when a change is made on the device (for example, a different output is selected), the change is reflected almost immediately in the main window of the Controller Software. Similarly, if a change is made in the Controller Software, the change is reflected almost immediately on the device.

7.3 The Menu Bar

Menu Bar Options	Sub Menu	Description
FILE	Open	Open an existing configuration
	Save	Save the current configuration
	Exit	Exit the MV-6 Controller software
DEVICE	Connect/ Disconnect	Connect or disconnect to the device (see <u>Section 7.3.2</u>)
	Take/Update	Press Take to put the device in off-line mode. Press Update to implement waiting changes and return the device to on-line mode (see Section 7.3.7)
	Firmware Update	Update the device firmware (see Section 7.3.12)
	Device Details	Retrieve and display the device details, such as, model, unit name, version, and so on. (see <u>Section 7.3.11</u>)
DISPLAY	Presets	Set the screen to display one of the preconfigured configurations: 6-Split, Quad, Full, 2-Split
	Output Resolution	Set the output resolution: 720P 59.94Hz, 720P 50Hz, 1080P 60Hz, 720P 60Hz, 1080P 59.94Hz, 1080P 50Hz
	Genlock Control	Unlocks the genlock or sets the source for genlock control: Free Run (default), Input 1, Input 2, Input 3, Input 4, Input 5, Input 6
	Background Color	Sets the background color of the window
	Window Border	Turns the window border on and off
	Refresh	Retrieves full information from the device
ABOUT	Displays the Step-in Software and Kramer company details	

Note: Any actions that you are not authorized to perform are grayed out.

7.3.1 The Quick Access Toolbar

The Quick Access Toolbar buttons are shown in Figure 9.



Figure 9: Quick Access Toolbar

Feature	Description
	Open an existing project
۲	Save the current project
Connect Disconnect	Connects to and disconnects from the device (see Section 7.3.2)
Take Update	Press Take to enable multiple off-line changes to be made. Press Update to implement the changes (see Section 7.3.7)
	Set the screen to display the 6-window configuration
	Set the screen to display the 4-window configuration
	Set the screen to display the single-window configuration
	Set the screen to display the 2-window configuration
*	Freezes the output video
۲	Sets the visibility of the active window

7.3.2 Connecting to the Device

To connect to the device:

1. Click the **Connect** button.

The window shown in Figure 10 appears.

Connection Method ×		
O Ethernet	IP:	192 . 168 . 001 . 039
	Port:	50000
		Default
Serial		СОМ1
🔘 USB		NO USB DEVICES
		Refresh Ports
	Co	onnect Cancel



- 2. Select the required method of connection radio button:
 - For Ethernet, enter the IP address and Port number of the device.
 To set the default IP address and Port number, press the **Default** button.
 - For a serial connection, select the required Com port from the dropdown list.
- 3. Click Connect.

If the connection is successful, the main window shown in Figure 8 appears. If the connection is not successful, a Timeout error message appears.

7.3.3 Windows Position

The windows can be manually manipulated in size and position in the **Window Position** area.

Windows Position

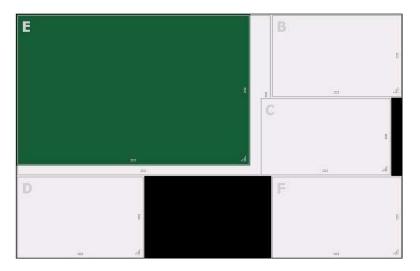


Figure 11: Windows Position

To change the size of a window:

• Click, hold and drag the required window handle

To change the position of a window:

• Click, hold and drag anywhere in the window

7.3.4 Switch Buttons

The switching configuration can be modified by clicking on the **Windows** and **Inputs** buttons.

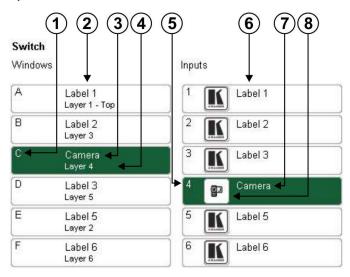


Figure 12: Switch Buttons

#		Description
1	C Window	Window identifier (A to F)
2	Windows Buttons (A to F)	Press to select a window to assign to an input (see Section 7.3.8)
3	Camera	The label of the input assigned to this window (see <u>Section 7.3.8</u>)
4	Layer 4	The layer (Top layer to 6) of this window (see Section 7.3.6)
5	4	Input number (1 to 6)
6	Inputs Buttons (1 to 6)	Press to select an input to assign to a window (see Section 7.3.8)
7	Camera	Input button label (see Section 7.3.8)
8	Input icon	User assigned icon for this input (see Section 7.3.8)

7.3.5 Connection Status

The connection status can be one of the following states:

- Online—the device is connected and being updated in real-time by the software
- Online, in take mode (not updating device)—the device is connected but changes are only implemented when the Update button is pressed
- Offline—in Take mode

7.3.6 Changing the Layer Order

You can modify the order in which the windows are arranged. The top layer is on the right and the bottom layer on the left. In <u>Figure 13</u> layer A is on top and layer F is at the bottom.

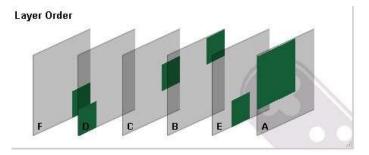


Figure 13: Layer Order

To change the window layer order:

- 1. Click and hold on the layer that you want to move.
- Drag the layer to the right or left into the required position and release. The layer is placed in the required position.

7.3.7 **Implementing Multiple Actions At Once**

To implement multiple actions at once:

- 1. Press the **Take** button to put the device in off-line mode. The button changes to the Update button and the device is in off-line mode.
- 2. Perform the required actions, such as, switching and layer order changes.
- 3. Press the Update button.

The button changes to the Take button and all changes are implemented.

7.3.8 Switching an Input to a Window

To switch an input to a window:

1. Click on the required window button. The window is selected and the button changes to a solid color as shown

in Figure 14.

Switch

Windows

Windov	WS	Inputs
A	Label 1 Layer 1 - Top	1 K Label 1
В	Label 2 Layer 3	2 K Label 2
С	Camera Layer 4	3 🔣 Label 3
D	Label 3 Layer 5	4 📴 Camera
E	Label 5 Layer 2	5 K Label 5
F	Label 6 Layer 6	6 K Label 6

Figure 14: Switching an Input to a Window

2. Click on the required Inputs button.

The input is assigned to the previously selected window and the button changes to a solid color.

7.3.9 Changing a Window Setup

To change a window setup:

1. Right-click on the relevant Windows button.

The Window Setup window appears as shown in Figure 15.

Connect to Input:		Label 4		
Freeze:		*		
Visibility:		0		
Position:	x	844	Y	245
Size:	w	434	Н	230
1	ок		Cancel	

Figure 15: Windows Setup Window

- 2. From the Connect to Input drop-down list, select the required input.
- 3. Click the Freeze icon to freeze this window.
- 4. Click the **Visibility** icon to modify the visibility of this window.
- 5. In the **Position** fields, enter the x and y position for the window.
- 6. In the Size fields, enter the width and height for the window.
- 7. Click OK.

The Window setup is changed.

7.3.10 Changing Input Button Properties

To change the properties of an input button:

1. Right-click on the relevant input button.

The Input Properties window appears as shown in Figure 16.

Input 1 Properti	es		
Label:	input 1		
Icon	Camera DVD	Mobile	33 Music
	۲ (m		۲
	Select ic	on from file	
Text overlay:	Show label as text	overlay	
	Make style propert	ies global	
	Text size	A	A
	Text color		
	Text opacity		39 👙 %
	Background color		
	Background opacity		0 🜲 🕺
	Alignment		
	ок	Ca	ncel

Figure 16: Input Button Properties Window

- In the Label text box, enter the required button label. (The label is limited to 10 characters.)
- Select the required icon from the list or click on the Select icon from file button and browse to the required file.
- 4. Modify the Text Overlay properties as required.
- 5. Click OK.

The input button characteristics are changed.

7.3.11 Changing the Device Details

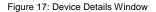
From this window you can change the device name and its IP communication parameters.

To change the device details:

1. From the Menu bar, click on Device.

The Device Details window appears as shown in Figure 17.

Unit Info		
Property	Value	
Model	(MV-6	
Unit Name	KRAMER Set Value	
Unit Version	R3.2.7321	
Serial Number	(????????	
Connectivity		
Property	Value	
Ip Address	192.168.001.039 Set Value	
Mac Address	45-52-5f-37-37-36	
Gateway	000.000.000.000 Set Value	



- Modify the parameters as required. For each modified parameter, click Set Value.
- 3. Click Close.

Note: If you modify any of the IP parameters you need to reconnect to the device with the new parameters.

7.3.12 Updating the Firmware

To update the firmware you must be logged in as Admin.

To update the firmware:

- Download the latest firmware file from <u>http://www.kramerelectronics.com/support/product_downloads.asp.</u>
- 2. Click Unit > Firmware Update.
- 3. Browse to the firmware file that you downloaded.
- 4. Click Open.

The device firmware is loaded.

Note: Do not interrupt the uploading process or the device may be damaged.

5. When the process is complete, reset the device.

7.3.13 Setting the IP Network Parameters

To set the IP network parameters you must be logged in as Admin.

To set the IP network parameters:

- 1. Click Unit > Device Details.
- 2. Under Connectivity, edit the required parameter.
- 3. Click Set Value.

A confirmation message appears.

- 4. Click **OK**. The parameter is set.
- 5. Reboot the device.

7.3.14 Displaying the MV-6 Software Version Number

To display the MV-6 Software version number:

1. From the Menu bar, click About.

The About MV6 Controller window appears as shown in Figure 18.

About MV6 Controlle	er	*
KRAMER	KRAMER 3 Am Ve	ON 1.0.0.7 ELECTRONICS, Ltd. olamo St. m, Israel 95463 +972 2 6544000 +972 2 653569 info@kramerel.com www.kramerelectronics.com
© 2011 Kramer Electro	inics, Ltd., a	Il rights reserved OK

Figure 18: About MV-6 Window

2. Click **OK** to close the window.

7.4 Upgrading the Firmware

For instructions on upgrading the firmware see "Upgrading the MV-6 Firmware Using the K-Upload Software".

Note: To upgrade to firmware V3.2.7321 you must use K-Upload software V1.0.0.50. After upgrading, perform a factory reset (see <u>Section 6.8</u>).

Technical Specifications 8

INPUTS:	6 SDI serial	SD	SMPTE-2	59M	SMPTE-1	25M	480i – 59.94
	video, 75Ω on BNC connectors				ITU-R BT.656-5		576i – 50
		HD	SMPTE-2	92	SMPTE-2	96M	720p – 59.94/60/50
					SMPTE-2	74M	1080i – 59.94/60/50
							1080p – 29.97/30/25 23.98/24 23.98sF/24sF
		3G	SMPTE-4	24M	SMPTE-2	96M	1080p – 59.94/60/50
	MAX. INPUT LEVEL:	800m	יVpp /75Ω				
OUTPUTS:	1 HDMI (The device	HDMI (The device does not pass audio)					
	1 CV on a BNC co For 720p @50Hz For 720p @59.94/	and 19	20p @50Hz				is NTSC
	1 SDI output, 75Ω on BNC connector	SMPTE-292 SMP		TE-296M 720p		- 59.94/60/50	
		SMPTE-424M SMPTE-296M 1080p - 59.94			p – 59.94/60/50		
	MAX. OUTPUT LEVEL:	800mVpp /75Ω					
	6 LOOP						
PREVIEW SC	REEN:	4.3" TFT color LCD panel					
SERIAL BIT D	ATA RATE:	Up to 2.97Gbps					
CONTROLS:		Fron	t-panel, RS	-232, E	Ethernet		
POWER CON	SUMPTION:	Univ	ersal, 100-2	40V A	C, 50/60Hz	35VA	
OPERATING	TEMPERATURE:	0° to +40°C (32° to 104°F)					
STORAGE TEMPERATURE:		-40° to +70°C (-40° to 158°F)					
HUMIDITY:		10% to 90%, RHL non-condensing					
DIMENSIONS:		19" x	7.4" x 2U (W, D,	H) rack mo	untable	e
WEIGHT:		3.1k	g (6.83lbs) a	approx			
INCLUDED A	CCESSORIES:	Power cord, Rack "ears"					
Specifications are subject to change without notice at http://www.kramerelectronics.com							

9 Default Communication Parameters

RS-232				
Protocol 3000				
Baud Rate:	115200			
Data Bits:	8			
Stop Bits:	1			
Parity:	None			
Command Format:	ASCII			
Example (Output 1 to Input 2):	#V 2>1CR			
Ethernet				
To reset the IP settings to the fact device while holding in the Factor panel of the unit	ory reset values, power cycle the y Reset button, located on the rear			
IP Address:	192.168.1.39			
Subnet mask:	255.255.255.0			
Default gateway:	192.168.1.1			
TCP Port #: 5000	5000			
UDP Port #: 50000	50000			
Maximum UDP Ports:	10			
Maximum TCP Ports:	4			

10 Kramer Protocol 3000 Syntax

The **MV-6** can be operated using serial commands from a PC, remote controller or touch screen using the Kramer Protocol 3000.

With Kramer Protocol 3000 you can control a device from any standard terminal software (for example, the Windows® HyperTerminal Application). This RS-232/RS-485 communications protocol uses a data rate of 115,200 baud, no parity, 8 data bits, and 1 stop bit.

10.1 Host Message Format

Start	Address (opt)	Body	Delimiter
#	Destination_id@	Message	CR

10.1.1 Simple Command

Command string with only one command without addressing:

Start	Body	Delimiter
#	Command SP Parameter_1, Parameter_2,	CR

10.1.2 Command String

Formal syntax with commands concatenation and addressing:

Start	Address	Body	Delimiter
#	Destination_id@	Command_1 Parameter1_1,Parameter1_2, Command_2 Parameter2_1,Parameter2_2, Command_3 Parameter3_1,Parameter3_2,	CR

10.2 Device Message Format

Start	Address (opt)	Body	Delimiter
~	Sender_id@	Message	CR LF

10.2.1 Device Long Response

Echoing command:

Start	Address (opt)	Body	Delimiter
~	Sender_id@	Command SP [Param1,Param2] result	CR LF

CR= Carriage return (ASCII 13 = 0x0D)LF= Line feed (ASCII 10 = 0x0A)SP= Space (ASCII 32 = 0x20)

10.3 Command Terms

Command

A sequence of ASCII letters ('A'-'Z', 'a'-'z' and '-'). Command and parameters must be separated by at least one space.

Parameters

A sequence of alphameric ASCII characters ('0'-'9','A'-'Z','a'-'z' and some special characters for specific commands). Parameters are separated by commas.

Message string

Every command entered as part of a message string begins with a **message starting character** and ends with a **message closing character**. **Note**: A string can contain more than one command. Multiple commands are separated by a pipe ('|') character.

Message starting character

'#' - For host command/query

'~' - For machine response or machine command performed by keystroke operation on the front panel or IR remote controller.

Device address (Optional when directly connected to the device) K-Net Device ID or MACHINE NUMBER followed by '@' (ex. #02@CR LF)

Query sign

'?' follows some commands to define a query request.

All outputs sign

'*' defines all outputs.

Message closing character

CR - For host messages; carriage return (ASCII 13) CR LF - For machine messages; carriage return (ASCII 13) + line-feed (ASCII 10)

Command chain separator character

When a message string contains more than one command, a pipe ('|') character separates each command.

Spaces between parameters or command terms are ignored.

10.4 Entering Commands

You can directly enter all commands using a terminal with ASCII communication software, such as HyperTerminal, Hercules, etc. Connect the terminal to the serial, Ethernet, or USB port on the Kramer device. To enter CR, press the Enter key. (LF is also sent but is ignored by the command parser).

For commands sent from some non-Kramer controllers such as Crestron, some characters require special coding (such as, /X##). Refer to the controller manual.

10.5 Bidirectional Definition

All commands are bidirectional. That is, if the device receives the code, it performs the instruction. If the instruction is performed (due to a keystroke operation on the front panel or IR controller) these codes are sent to the PC or other RS-232 / Ethernet / USB controller.

10.6 Command Chaining

Multiple commands can be chained in the same string. Each command is delimited by a pipe character ('|'). When chaining commands, enter the **message starting character** and the **message closing character** once only, at the beginning of the string and at the end.

Commands in the string do not execute until the closing character is entered. A separate response is sent for every command in the chain.

10.7 Maximum String Length

64 characters

10.8 Backward Support

Protocol 2000 is transparently supported by Protocol 3000. You can switch between protocols using a switch protocol command from either platform.

11 Protocol 3000 Commands

11.1 System Commands - Mandatory

All devices running Protocol 3000 use these commands.

Command	Description	Туре	Permission
#	Protocol handshaking	System-mandatory	End User
BUILD-DATE?	Get device build date	System-mandatory	End User
FACTORY	Reset to factory default configuration	System-mandatory	End User
HELP	Get command list	System-mandatory	End User
MODEL?	Get device model	System-mandatory	End User
PROT-VER?	Get device protocol version	System-mandatory	End User
RESET	Reset device	System-mandatory	Administrator
SN?	Get device serial number	System-mandatory	End User
VERSION?	Get device firmware version	System-mandatory	End User

Command - #		Command Type - System-mandatory				
Command Name		Permission	Transparency			
Set:	#	End User	Public			
Get:	-	-	-			
Description		Syntax				
Set:	Protocol handshaking	# _{CR}				
Get:	-	-				
Response						
~nn@₅₽O						
Parameters						
Response 1	Triggers					
Notes						

Use to validate the Protocol 3000 connection and get the machine number

Command - BUILD-DATE		Command Type - System-mandatory		
Command Name		Permission	Transparency	
Set:	-	-	-	
Get:	BUILD-DATE?	End User	Public	
Description		Syntax		
Set:	Get device build date	#BUILD-DATE CR		
Get:	-	-		
Response				
~nn@BUIL				
Parameters				
	at: YYYY/MM/DD where YYYY = Year, at: hh:mm:ss where hh = hours, mm = r			
Response Triggers				
Notes				

Command - FACTORY		Command Type - System-mandatory		
Command Name		Permission	Transparency	
Set:	FACTORY	End User	Public	
Get:	-	-	-	
Description		Syntax		
Set:	Reset device to factory default configuration	#FACTORY CR		
Get:	-	-		
Response				
~nn@FAC1				
Parameters				
Response Triggers				
Notes				
This command deletes all user data from the device. The deletion can take some time.				

Command - HELP		Command Type - System-mandatory		
Command Name		Permission	Transparency	
Set:	-	-	-	
Get:	HELP	End User	Public	
Description		Syntax		
Set:	-	-		
		2 options:		
Get:	Get command list or help for specific command	1. #HELP CR		
		2. # HELP spcommand_namecr		
Response				
1. Multi-line:		commands : CR LF command	d, SP commandcr LF	
To get help	for command use: HELP (COMMAND			
2. Multi-line:	~nn@HELPspcommand: cr LF description	oncr LFUSAGE: usage cr LF]	
Parameters				
Response Triggers				
Notes				

Command - MODEL?		Command Type - System-mandatory		
Command Name		Permission	Transparency	
Set:	-	-	-	
Get:	MODEL?	End User	Public	
Description		Syntax		
Set:	-	-		
Get:	Get device model	#MODEL?		
Response				
~nn@MODI	EL _{sp} model_name _{cr LF}			
Parameters				
model_name	e - String of up to 19 printable ASCII char	rs		
Response T	Response Triggers			
Notes				

Command - PROT-VER?		Command Type - System-mandatory		
Command Name		Permission	Transparency	
Set:	-	-	-	
Get:	PROT-VER?	End User	Public	
Description		Syntax		
Set:	-	-		
Get:	Get device protocol version	#PROT-VER?		
Response				
~nn@PRO	-VER SP 3000: version CR LF			
Parameters				
Version - XX	XXX where X is a decimal digit			
Response Triggers				
Notes				

Command - RESET		Command Type - System-mandatory		
Command Name		Permission	Transparency	
Set:	RESET	Administrator	Public	
Get:	-	-	-	
Description		Syntax		
Set:	Reset device	#RESET CR		
Get:	-	-		
Response				
~nn@RESE				
Parameters				
Response Triggers				
Notes				

To avoid locking the port due to a USB bug in Windows, disconnect USB connections immediately after running this command. If the port was locked, disconnect and reconnect the cable to reopen the port.

Command - SN?		Command Type - System-mandatory		
Command Name		Permission	Transparency	
Set:	-	-	-	
Get:	SN?	End User	Public	
Description		Syntax		
Set:	-	-		
Get:	Get device serial number	#SN?		
Response				
~nn@SN SP	serial_number _{cr LF}			
Parameters				
serial_numb	er - 11 decimal digits, factory assigne	d		
Response Triggers				
Notes				
For new products with 14 digit serial numbers, use only the last 11 digits				

Command - VERSION?		Command Type - System-mandatory		
Command Name		Permission	Transparency	
Set:	-	-	-	
Get:	VERSION?	End User	Public	
Description		Syntax		
Set:	-	-		
Get:	Get firmware version number	#VERSION?		
Response				
~nn@VERS	SION SP firmware_version CR LF			
Parameters				
firmware_ve	ersion - XX.XX.XXXX where the digit g	roups are: major.minor.build	d version	
Response Triggers				
Notes				

11.2 System Commands

Command	Description	Туре	Permission
FPGA-VER?	Get current FPGA version	System	End User
LOCK-FP	Set/get front panel lock	System	Administrator
MACH-NUM	Set machine number	System	Administrator
NAME	Set/get machine (DNS) name	System	Administrator
NAME-RST	Reset machine name to factory default (DNS)	System	Administrator
PRST-RCL	Recall saved preset list	System	End User
UPGRADE	Perform firmware upgrade	System	Administrator

Command - FPGA-VER?		Command Type - System		
Command Name		Permission	Transparency	
Set:	-	-	-	
Get:	FPGA-VER?	End User	Public	
Description	n	Syntax		
Set:	-	-		
Get:	Get current FPGA version	#FPGA-VER?		
Response				
~nn@FPG	A-VER spid, expected_ver, actual_ver	LF		
Parameters	5			
expected_v	<i>id</i> - FPGA id <i>expected_ver</i> - expected FPGA version for current firmware <i>actual_ver</i> - actual FPGA version			
Response Triggers				
Notes	Notes			

Command - LOCK-FP		Command Type - System		
Command Name		Permission	Transparency	
Set:	LOCK-FP	End User	Public	
Get:	LOCK-FP?	End User	Public	
Description		Syntax		
Set:	Lock front panel	Option 1: #LOCK-FP _{SP} / <i>lock_mode</i> cs Option 2: #LOCK-FP _{SP} /device_id, <i>lock_mode</i> cs		
Get:	Get front panel lock state	Option 1: #LOCK-FP?		
Response				
Set: Option 1: -hn@LOCK-FPsplock_modespOK[ck LF] Option 2: -01@LOCK-FPspdevice_id,lock_modespOK[ck LF] Get: Option 1: -hn@LOCK-FPsplock_mode[ck LF] Option 2: -01@LOCK-FPspdevice_id, lock_mode[ck LF]				
Parameters				
<i>lock_mode</i> - 0/OFF - unlocks the front panel buttons, 1/ON - locks the front panel buttons <i>device_id</i> - for K-Net controllers, select the button panel to lock. Locking is allowed only from the master				
Response Triggers				
Notes				

Command - MACH-NUM		Command Type - System		
Command Name		Permission	Transparency	
Set:	MACH-NUM	End User	Public	
Get:	-	-	-	
Description Syntax				
Set:	Set machine number	#MACH-NUM sp machine_number cr		
Get:	-	-		
Response				
~nn@MACI	H-NUM _{sP} machine_numberOK _{cr LF}			
Parameters				
machine_nu	Imber - new device machine number			
Response T	riggers			
Notes				
Some devices do not set the new machine number until the device is restarted Some devices can change the machine number only from DIP-switches				

Command - NAME		Command Type - System (Ethernet)			
Command Name		Permission	Transparency		
Set:	NAME	Administrator	Public		
Get:	NAME?	End User	Public		
Descriptio	n	Syntax			
Set:	Set machine (DNS) name	#NAMEspmachine_namecs			
Get:	Get machine (DNS) name	#NAME?			
Response					
Set: ~nn@					
Get: ~nn@	NAME? SP machine_name CR LF				
Parameter	s				
machine_n	ame - String of up to 14 alpha-numeric c	hars (can include hyphen, no	t at the beginning or end)		
Response Triggers					
Notes					
The machine name is not the same as the model name. The machine name is used to identify a specific					

machine or a network in use (with DNS feature on)

Command - NAME-RST		Command Type - System (Ethernet)		
Command Name		Permission	Transparency	
Set:	NAME-RST	Administrator	Public	
Get:	-	-	-	
Description		Syntax		
Set:	Reset machine (DNS) name to factory default	#NAME-RST		
Get:	-	-		
Response				
~nn@NAM				
Parameters				
Response Triggers				
Notes				
Factory default of machine (DNS) name is "KRAMER_" + 4 last digits of device serial number				

Command - PRST-RCL		Command Type - System		
Command Name		Permission	Transparency	
Set:	PRST-RCL	End User	Public	
Get:	-	-	-	
Description		Syntax		
Set:	Recall saved preset list	#PRST-RCL SP preset CR		
Get:	-	-		
Response				
~nn@PRST	-RCL SP preset CR LF			
Parameters				
preset - pres	set number			
Response T	riggers			
Notes				
In most units, video and audio presets with the same number are stored and recalled together by commands #PRST-STO and #PRST-RCL				

Command - UPGRADE		Command Type - System		
Command Name		Permission	Transparency	
Set:	UPGRADE	Administrator	Internal	
Get:	-	-	-	
Description		Syntax		
Set:	Perform firmware upgrade			
Get:	-	-		
Response				
~nn@UPGF	~nn@UPGRADEspOK[cr.LF]			
Parameters				
Response T	riggers			
Notes				
Not necessary for some devices Firmware usually uploads to a device via a command like LDFW Reset the device to complete the process				

11.3 Video Commands

Command	Description	Туре	Permission
BCKGRND	Set/get screen background color	Video	End User
GNLCK	Set/get genlock state	Video	End User
VID-RES	Set/get output resolution	Video	End User

Command - BCKGRND		Command Type - Video	
Command Name		Permission	Transparency
Set:	BCKGRND	End User	Public
Get	BCKGRND?	End User	Public
Description		Syntax	
Set:	Set screen background color	#BCKGRND _{SP} ColSpaceType,p1,p2,p3 _{CR}	
Get:	Get screen background color		
Province -			

Response

~ nn@BCKGRND_{SP}ColSpaceType,p1,p2,p3_{CR LF}

Parameters

ColSpaceType - define color space in use (see Section 12.2 Color Space)

p1,p2,p3 - according to color space value:

RGB - R,G,B

YCbCr - Y,Cb,Cr

Response Triggers

After execution, response is sent to the com port from which the Set/Get was received

After execution, response is sent to all com ports if BCKGRND was set by any other external control device (button press, device menu and similar)

Notes

Command - GNLCK		Command Type - Video		
Command I	Name	Permission	Transparency	
Set:	GNLCK	Administrator	Public	
Get:	GNLCK?	End User	Public	
Description		Syntax		
Set:	Set genlock source and mode	#GNLCK _{SP} out,in,type _{CR}		
Get:	Get genlock source, mode and status			
Response				
Set / Get: ~	nn@GNLCKspout,in,status cr LF			
Parameters				
out - output number (1 max number of outputs) in - input number (1 max number of inputs) type - genlock type (see <u>Section 12.3 Genlock Types</u>) status - genlock status (ON/OFF) (see <u>Section 12.1 On/Off</u>)				
Response Triggers				
Response is sent to the com port from which the Set (before execution) / Get command was received After execution, response is sent to all com ports if GNLCK was set for any other external control device (button press, device menu and similar) or genlock status changed				
Notes				

Command - VID-RES		Command Type - Video	
Command Name		Permission	Transparency
Set:	VID-RES	End User	Public
Get	VID-RES?	End User	Public
Description		Syntax	
Set:	Set output resolution	#VID-RES	
Get:	Get output resolution	#VID-RES?	

~ nn@VID-RES SP stage, stage_id, is_native, resolution CR LF

Parameters

stage - input/output (see <u>Section 12.4 Stage</u>)

stage_id - number of chosen stage (1... max number of inputs/outputs)

is_native - native resolution flag (see Section 12.1 On/Off)

resolution - resolution index (see Section 12.5 Video Resolutions)

Response Triggers

After execution, response is sent to the com port from which the Set/Get was received

After execution, response is sent to all com ports if VID-RES was set by any other external control device (button press, device menu and similar)

Notes

"Set" command is only applicable for stage=Output

"Set" command with *is_native*=ON sets native resolution on selected output (resolution index sent = 0). Device sends as answer actual VIC ID of native resolution

"Get" command with *is_native*=ON returns native resolution VIC, with *is_native*=OFF returns current resolution

To use "custom resolutions" (entries 100-105 in <u>Section 12.6 Custom Resolution Parameters</u>), define them using the DEF-RES command

11.4 Multiviewer Commands

Command	Description	Туре	Permission
CRDT	Set/get window size and position	Multiviewer	End User
OVRL	Set/get text overlay parameters	Multiviewer	End User
OVRLBK	Set/get text overlay background parameters	Multiviewer	End User
OVRLTXT	Set/get overlay text	Multiviewer	End User
W-ACTIVE	Set/get active window	Multiviewer	End User
W-ENABLE	Set/get window visibility	Multiviewer	End User
W-FRZ	Set/get freeze on selected window	Multiviewer	End User
W-LAYER	Set/get window overlay order OR Set/get ALL window overlay order	Multiviewer	End User
W-SRC	Set/get window source	Multiviewer	End User

Command - CRDT		Command Type - Multiviewer			
Command Name		Permission	Transparency		
Set:	CRDT	End User	Public		
Get	CRDT?	End User	Public		
Description		Syntax			
Set:	Set window size and position	#CRDT_spwin_num,x0,y0,x1	,y1 _{cr}		
Get:	Get window size and position	#CRDT?spwin_numcr			
Response					
Get: ~ nn@	CRDT _{SP} win_num,x0,y0,x1,y1[result] _{CR L} CRDT _{SP} win_num,x0,y0,x1,y1	3			
Parameters					
Set: $win_num - 1-4$; x0,y0 - top-left coordinate, x1, y1 - bottom-right coordinate Get: x0,x1 <= 180 y0,y1 <= 144(for PAL) y0,y1 <= 120(for NTSC) $win_num = 1-4$ or 0 (for output window)					
Response T	Response Triggers				
Notes					

Command - OVRL		Command Type - Multiviewer		
Command Name		Permission	Transparency	
Set:	OVRL	End User	Public	
Get	OVRL?	End User	Public	
Description		Syntax		
Set:	Set text overlay parameters	#OVRL _{sp} stage, stage_id,m	ode,r,g,b,alpha _{cr}	
Get:	Get text overlay parameters	#OVRL?spstage, stage_id	CR	
Response				
~ nn@OVRL	spstage, stage_id,mode,r,g,b,alphacr LF]		
Parameters				
stage - input/output (see Section 12.4 Stage) stage_id - number of chosen stage (1 max number of inputs/outputs) mode - show/ hide text overlay string (see Section 12.1 On/Off) r - red component value (0-255) g - green component value (0-255) b - blue component value (0-255) a/pha - alpha value (0-255)				
Response Triggers				
After execution, response is sent to the com port from which the Set/Get was received After execution, response is sent to all com ports if OVRL was set by any other external control device (button press, device menu and similar)				
Notes				

Command - OVRLBK		Command Type - Multiviewer	
Command Name		Permission	Transparency
Set:	OVRLBK	End User	Public
Get	OVRLBK?	End User	Public
Description		Syntax	
Set:	Set text overlay background parameters	#OVRLBK sp stage, stage_id,r,g,b,alphace	
Get:	Get text overlay background parameters	#OVRLBK?	

Response

~ nn@OVRLBK SP stage, stage_id,r,g,b,alphacr LF

Parameters

stage - input/output - set reference to Section 12.4 Stage

stage_id - number of chosen stage (1.. max number of inputs/outputs)

r - red component value (0-255)

g - green component value (0-255)

b - blue component value (0-255)

alpha - alpha value (0-255)

Response Triggers

After execution, response is sent to the com port from which the Set/Get was received

After execution, response is sent to all com ports if OVRLBK was set by any other external control device (button press, device menu and similar)

Notes

Command - OVRLTXT		Command Type - Multiviewer		
Command Name		Permission	Transparency	
Set:	OVRLTXT	End User	Public	
Get	OVRLTXT?	End User	Public	
Description	1	Syntax		
Set:	Set overlay text	#OVRLTXT _{sp} stage,stage_	id,type,size,x,y,string _{cr}	
Get:	Get overlay text	#OVRLTXT?spstage,stage	<i>io</i> cr	
Response				
~ nn@OVRLTXTspstage,stage_id,type,size,x,y,stringcrup				
Parameters				
<pre>stage - input/output (see Section 12.4 Stage) stage_id - number of chosen stage (1 max number of inputs/outputs) type - font type (only 0 supported currently, TBD) size - font size (see Section 12.8 Font Size) for values x - horizontal alignment (0 - Left, 1- Centered, 2- Right) y - vertical alignment (0 - Top, 1- Centered, 2- Bottom) string - tile text (up to 10 characters)</pre>				
Response Triggers				
After execu	After execution, response is sent to the com port from which the Set/Get was received After execution, response is sent to all com ports if OVRLTXT was set by any other external control device (button press, device menu and similar)			
Notes				

Command - W-ACTIVE		Command Type - Multiviewer		
Command Name		Permission	Transparency	
Set:	W-ACTIVE	End User Public		
Get	W-ACTIVE?	End User	Public	
Description	n	Syntax		
Set:	Set active window	#W-ACTIVE SP win_num CR		
Get:	Get active window	#W-ACTIVE?		
Response				
~ nn@ W-A	ACTIVE SP win_num cr lf			
Parameters	5			
win_num -	window number setting active			
Response	Triggers			
After execution, response is sent to the com port from which the Set/Get was received After execution, response is sent to all com ports if W-ACTIVE was set by any other external control device (button press, device menu and similar)				
Notes				

Command - W-ENABLE		Command Type - Multiviewer			
Command Name		Permission	Transparency		
Set:	W-ENABLE	End User	Public		
Get:	W-ENABLE?	End User	Public		
Description		Syntax			
Set:	Set window visibility	# W-ENABLE sewin_num,e	enable_flag _{cr}		
Get:	Get window visibility status	#W-ENABLE?spwin_num	CR		
Response					
~ nn@ W-EN	NABLE SP win_num, enable_flag CR LF				
Parameters					
_	rindow number to enable/disable - See <u>Section 12.1 On/Off</u>				
Response T	riggers				
After execution, response is sent to the com port from which the Set/Get was received After execution, response is sent to all com ports if W-ENABLE was set by any other external control device (button press, device menu and similar)					
Notes					

Command - W-FRZ		Command Type - Multiviewer		
Command Name		Permission	Transparency	
Set:	W-FRZ	End User Public		
Get	W-FRZ?	End User	Public	
Description		Syntax		
Set:	Set freeze on selected window	#W-FRZ _{sP} win_num,freeze_f	ag _{cr}	
Get:	Get window freeze status	#W-FRZ?sp win_num cr		
Response				
~ nn@W-FF	Zspwin_num, freeze_flagcr LF			
Parameters				
win_num - window number to enable/disable freeze_flag - see Section 12.1 On/Off				
Response Triggers				
After execution, response is sent to the com port from which the Set/Get was received After execution, response is sent to all com ports if W-FRZ was set by any other external control device (button press, device menu and similar)				
Notes				

Command - W-LAYER		Command Type - Multiviewer	
Command Name		Permission	Transparency
Set:	W-LAYER	End User	Public
Get	W-LAYER?	End User	Public
Description		Syntax	
Set 1:	Set window overlay order	#W-LAYER sp win_num, va	alue _{cr}
Set 2:	Set all window overlay order	#W-LAYER SP 0xFF, value	1,value2,,valueN _{cr}
Get 1:	Get window overlay order	#W-LAYER?	
Get 2:	Get all window overlay order	#W-LAYER? SP OXFA CR	
Response			
Set 1/Get 1: -	- nn@W-LAYER _{sp} win_num, value _{cr LF}		
Set 2/Get 2: -	- nn@W-LAYER_p0xFF,value1,value2,	valueN _{CR LF}	
Parameters			
<i>win_num</i> - window number setting layer <i>value</i> - overlay order number			
Response Triggers			
After execution, response is sent to the com port from which the Set/Get was received After execution, response is sent to all com ports if W-LAYER was set by any other external control dev (button press, device menu and similar)			
Notes			

In case of overlays order list, number of expected layers is maximum number of windows in device

Command – W-SRC		Command Type - Multiviewer			
Command Name		Permission	Transparency		
Set :	W-SRC	User	Public		
Get	W-SRC?	User	Public		
Description	n	Syntax			
Set:	Set window source	#W-SRC sp win_num, src	R		
Get:	Get window source	#W-SRC? sp win_numcr			
Response	Response				
~ nn@W-S	RC _{SP} win_num,src CR LF				
Parameters	5				
-	window number to set new source source to connect to window (1 max in	nput number)			
Response	Triggers				
After execu	tion, response is sent to the com port fr	om which the Set/Get was re	eceived		
After execution, response is sent to all com ports if W-SRC was set by any other external control device (button press, device menu and similar)					
Notes	Notes				
src limits can vary for different devices					

11.5 Communication Commands

Command	Description	Туре	Permission
ETH-PORT	Set/get Ethernet port protocol	Communication	Administrator
NET-DHCP	Set/get DHCP mode	Communication	Administrator
NET-GATE	Set/get gateway IP	Communication	Administrator
NET-IP	Set/get IP address	Communication	Administrator
NET-MAC?	Get MAC address	Communication	End User
NET-MASK	Set/get subnet mask	Communication	Administrator

Command - ETH-PORT		Command Type - Communication			
Command Name		Permission	Transparency		
Set:	ETH-PORT	Administrator	Public		
Get:	ETH-PORT?	End User	Public		
Description		Syntax			
Set:	Set Ethernet port protocol	#ETH-PORT sp port Type,	ETHPort, portNumcr		
Get:	Get Ethernet port protocol	#ETH-PORT?spportType	, portNum _{cr}		
Response					
~nn@ ETH·	PORT sp portType, ETHPort, portNum	CR LF			
Parameters					
port) portType - T	portNum - 1-4 TCP/UDP port enumerator (equals the connected com port number from the tunneling port) portType - TCP/UDP ETHPort - TCP/UDP port number				
Response Triggers					
Notes					

Command - NET-DHCP		Command Type - Communication			
Command Name		Permission	Transparency		
Set:	NET-DHCP	Administrator	Public		
Get:	NET-DHCP?	End User	Public		
Descriptio	n	Syntax			
Set:	Set DHCP mode	#NET-DHCP _{SP} mode _{CR}			
Get:	Get DHCP mode	#NET-DHCP?			
Response					
Set: ~nn@					
Get: ~nn@					
Parameter	'S				
mode - 0 - Do not use DHCP. Use the IP set by the factory or using the IP set command 1 - Try to use DHCP. If unavailable, use IP as above					
Response Triggers					
Notes					

Connecting Ethernet to devices with DHCP may take more time in some networks

To connect with a randomly assigned IP by DHCP, specify the device DNS name (if available) using the command "NAME". You can also get an assigned IP by direct connection to USB or RS-232 protocol port if available

For proper settings consult your network administrator

Command - NET-GATE		Command Type - Communication		
Command Name		Permission	Transparency	
Set:	NET-GATE	Administrator	Public	
Get:	NET-GATE?	End User	Public	
Description		Syntax		
Set:	Set gateway IP	#NET-GATE SP ip_address CR		
Get:	Get gateway IP	#NET-GATE?		
Response				
Set: ~nn@N	IET-GATE _{SP} ip_address _{SP} OK _{CR LF}			
Get: ~nn@N	IET-GATE _{SP} ip_address _{CR LF}			
Parameters				
ip_address -	format: xxx.xxx.xxx			
Response T	riggers			
Notes				
A network gateway connects the device via another network and maybe over the Internet. Be careful of security problems. For proper settings consult your network administrator				

Command - NET-IP		Command Type - Communication		
Command Name		Permission	Transparency	
Set:	NET-IP	Administrator	Public	
Get:	NET-IP?	End User	Public	
Description		Syntax		
Set:	Set IP address	#NET-IP _{SP} ip_address _{CR}		
Get:	Get IP address	#NET-IP?cr		
Response				
Set: ~nn@ I	NET-IP _{SP} ip_address _{SP} OK _{CR LF}			
Get: ~nn@	NET-IP _{SP} ip_address _{CR LF}			
Parameters				
ip_address ·	format: xxx.xxx.xxx			
Response Triggers				
Notes				
For proper settings consult your network administrator				

Command - NET-MAC?		Command Type - Communication		
Command Name		Permission	Transparency	
Set:	-	-	-	
Get:	NET-MAC?	End User	Public	
Description		Syntax		
Set:	-	-		
Get:	Get MAC address	#NET-MAC?		
Response				
~nn@NET-I	MAC _{sp} mac_address _{cr LF}			
Parameters				
mac_addres	s - Unique MAC address. Format: XX-X	<-XX-XX-XX-XX where X is he	ex digit	
Response Triggers				
Notes				

Command -	NET-MASK	Command Type - Communication	
Command Name		Permission	Transparency
Set:	NET-MASK	Administrator	Public
Get:	NET-MASK?	End User	Public
Description		Syntax	
Set:	Set subnet mask	#NET-MASK spnet_mask cr	
Get:	Get subnet mask	#NET-MASK?	
Response	Response		
Set: ~nn@N	Set: ~nn@NET-MASK_spnet_mask_spOK_cr. LF		
Get: ~nn@N	Get: ~nn@NET-MASK		
Parameters			
net_mask -	net_mask - format: xxx.xxx.xxx		
Response Triggers			
The subnet mask limits the Ethernet connection within the local network For proper settings consult your network administrator			
Notes			

12 Parameters

12.1 On/Off

Number	Value
0	Off
1	On

12.2 Color Space

Number	Value
0	RGB
1	YCbCr 4:2:2
2	YCbCr 4:4:4

12.3 Genlock Types

Number	Value
0	Free run
1	Digital
2	Analog

12.4 Stage

Number	Value
0	Input
1	Output
2	(Reserved)
3	(Reserved)

12.5 Video Resolutions

VIC Number	Resolution
0	No Signal (for input) / Native - EDID (for output)
1	640x480p @59.94Hz/60Hz
2	720x480p @59.94Hz/60Hz
3	720x480p @59.94Hz/60Hz
4	1280x720p @59.94Hz/60Hz
5	1920x1080i @59.94Hz/60Hz
6	720(1440)x480i @59.94Hz/60Hz
7	720(1440)x480i @59.94Hz/60Hz
8	720(1440)x240p @59.94Hz/60Hz
9	720(1440)x240p @59.94Hz/60Hz
10	2880x480i @59.94Hz/60Hz

VIC Number	Resolution
11	2880x480i @59.94Hz/60Hz
12	2880x240p @59.94Hz/60Hz
13	2880x240p @59.94Hz/60Hz
14	1440x480p @59.94Hz/60Hz
15	1440x480p @59.94Hz/60Hz
16	1920x1080p @59.94Hz/60Hz
17	720x576p @50Hz
18	720x576p @50Hz
19	1280x720p @50Hz
20	1920x1080i @50Hz
21	720(1440)x576i @50Hz
22	720(1440)x576i @50Hz
23	720(1440)x288p @50Hz
24	720(1440)x288p @50Hz
25	2880x576i @50Hz
26	2880x576i @50Hz
27	2880x288p @50Hz
28	2880x288p @50Hz
29	1440x576p @50Hz
30	1440x576p @50Hz
31	1920x1080p @50Hz
32	1920x1080p @23.97Hz/24Hz
33	1920x1080p @25Hz
34	1920x1080p @29.97Hz/30Hz
35	2880x480p @59.94Hz/60Hz
36	2880x480p @59.94Hz/60Hz
37	2880x576p @50Hz
38	2880x576p @50Hz
39	1920x1080i @50Hz
40	1920x1080i @100Hz
41	1280x720p @100Hz
42	720x576p @100Hz
43	720x576p @100Hz
44	720(1440)x576i @100Hz
45	720(1440)x576i @100Hz
46	1920x1080i @119.88/120Hz
47	1280x720p @119.88/120Hz
48	720x480p @119.88/120Hz
49	720x480p @119.88/120Hz
50	720(1440)x480i @119.88/120Hz
51	720(1440)x480i @119.88/120Hz
52	720x576p @200Hz

VIC Number	Resolution
53	720x576p @200Hz
54	720(1440)x576i @200Hz
55	720(1440)x576i @200Hz
56	720x480p @239.76/240Hz
57	720x480p @239.76/240Hz
58	720(1440)x480i @239.76/240Hz
59	720(1440)x480i @239.76/240Hz
60	1280x720p @23.97Hz/24Hz
61	1280x720p @25Hz
62	1280x720p @29.97Hz/30Hz
63	1920x1080p @119.88/120Hz
64	1920x1080p @100Hz
65-100	(Reserved)
100	Custom resolution 1
101	Custom resolution 2
102	Custom resolution 3
103	Custom resolution 4
104	Custom resolution 5
104-254	(Reserved)

12.6 Custom Resolution Parameters

Number	Value
0	Width
1	Height
2	HTotal
3	VTotal
4	HSync width
5	HSync back porch
6	VSync width
7	VSync back porch
8	Frame rate
9	Interlaced (0)/Progressive (1)

12.7 View Modes

Number	Value
0	PIP off
1	PIP on
2	Preview

12.8 Font Size

Number	Value
0	Small
1	Medium
2	Large

LIMITED WARRANTY

The warranty obligations of Kramer Electronics for this product are limited to the terms set forth below:

What is Covered

This limited warranty covers defects in materials and workmanship in this product.

What is Not Covered

This limited warranty does not cover any damage, deterioration or malfunction resulting from any alteration, modification, improper or unreasonable use or maintenance, misuse, abuse, accident, neglect, exposure to excess moisture, fire, improper packing and shipping (such claims must be presented to the carrier), lightning, power surges, or other acts of nature. This limited warranty does not cover any damage, deterioration or malfunction resulting from the installation or removal of this product from any installation, any unauthorized tampering with this product, any repairs attempted by anyone unauthorized by Kramer Electronics to make such repairs, or any other cause which does not relate directly to a defect in materials and/or workmanship of this product. This limited warranty does not cover cartons, equipment enclosures, cables or accessories used in conjunction with this product.

Without limiting any other exclusion herein, Kramer Electronics does not warrant that the product covered hereby, including, without limitation, the technology and/or integrated circuit(s) included in the product, will not become obsolete or that such items are or will remain compatible with any other product or technology with which the product may be used.

How Long Does this Coverage Last

Seven years as of this printing; please check our Web site for the most current and accurate warranty information. Who is Covered

Only the original purchaser of this product is covered under this limited warranty. This limited warranty is not transferable to subsequent purchasers or owners of this product.

What Kramer Electronics will do

Kramer Electronics will, at its sole option, provide one of the following three remedies to whatever extent it shall deem necessary to satisfy a proper claim under this limited warranty:

- 1. Elect to repair or facilitate the repair of any defective parts within a reasonable period of time, free of any charge for the necessary parts and labor to complete the repair and restore this product to its proper operating condition. Kramer Electronics will also pay the shipping costs necessary to return this product once the repair is complete.
- 2. Replace this product with a direct replacement or with a similar product deemed by Kramer Electronics to perform substantially the same function as the original product.
- 3. Issue a refund of the original purchase price less depreciation to be determined based on the age of the product at the time remedy is sought under this limited warranty.

What Kramer Electronics will not do Under This Limited Warranty

If this product is returned to Kramer Electronics or the authorized dealer from which it was purchased or any other party authorized to repair Kramer Electronics products, this product must be insured during shipment, with the insurance and shipping charges prepaid by you. If this product is returned uninsured, you assume all risks of loss or damage during shipment. Kramer Electronics will not be responsible for any costs related to the removal or re-installation of this product from or into any installation. Kramer Electronics will not be responsible for any costs related to any setting up this product, any adjustment of user controls or any programming required for a specific installation of this product.

How to Obtain a Remedy under this Limited Warranty

To obtain a remedy under this limited warranty, you must contact either the authorized Kramer Electronics reseller from whom you purchased this product or the Kramer Electronics office nearest you. For a list of authorized Kramer Electronics resellers and/or Kramer Electronics authorized service providers, please visit our web site at www.kramerelectronics.com or contact the Kramer Electronics office nearest you.

In order to pursue any remedy under this limited warranty, you must possess an original, dated receipt as proof of purchase from an authorized Kramer Electronics reseller. If this product is returned under this limited warranty, a return authorization number, obtained from Kramer Electronics, will be required. You may also be directed to an authorized reseller or a person authorized by Kramer Electronics to repair the product.

If it is decided that this product should be returned directly to Kramer Electronics, this product should be properly packed, preferably in the original carton, for shipping. Cartons not bearing a return authorization number will be refused.

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